



# Tiered Service Plan

Tailor a Tiered Service Plan that meets the demands of your equipment inventory and streamline the repair process. Servicing equipment in a district is a fact of life. The Tiered Service Plan allows a district to effectively manage this task by providing a plan that is low maintenance, easy-to-use and in most cases, eliminates costly administrative duties associated with equipment maintenance and repair.

## Who is this for?

The Tiered Service Plan is a product designed to help districts with one or more of these characteristics:

- Out of Warranty Equipment
- Districts that budget or issue blanket purchase orders for repairs
- Districts looking to eliminate costly administrative duties associated with product repair

## Tiered Service Plan Features:

### Prepaid shipping both ways:

Prepaid return shipping labels are issued for products needing repair.

### Expedited shipping:

We believe our products make a difference in the classroom. To reduce the time you are without a system, LightSPEED ensures all tiered service plan shipments are expedited to 3 days or less (within the contiguous 48 states).

### Summer service:

Summer service will be available for 300 series personal FM products. It is not necessary to send in LightSPEED personal FM equipment for recalibration. However, the customer may elect to send in their product for summer service to have the system checked out.

### No need to track serial numbers:

LightSPEED will keep track of the number of services used from the purchased tier. Customers will be notified when the remaining services are low.

Part Number	Description	Education Price
TSP-10	10 services	\$1,500
TSP-20	20 services	\$2,800
TSP-30	30 services	\$3,900
TSP-40	40 services	\$4,800
TSP-50	50 services	\$5,500
TSP-100	100 services	\$10,000

Tiered Service Plans are available for customers within the U.S. only.

Purchase orders may be mailed, faxed or emailed to initiate an order. Please use the part number, description and price when generating a purchase order.

A quotation can be generated by calling your local sales representative or by contacting the inside sales support team at 800.732.8999.

Tiered Service Plans are valid for three (3) years. Refunds of remaining services after three (3) years (if any) are not issued.

## LIGHTSPEED TECHNOLOGIES

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